



QUALITY POLICY

TANG d.o.o. is a Croatian manufacturing company that has specialized in hot forging of steel and it operates in the most important international markets during its business, for more than 60 years. Since 2003, she has become a member of the Italian group Eurozappa S.p.A.

TANG d.o.o. has introduced a quality management system according to hrn en iso 9001:2015 with the aim of achieving the highest possible level of quality in the scope of its business:

Development, construction and production of steel forgings

Constant focus on market demands and customer needs, synergy of skills and technical knowledge, advanced technology, research and development, have led TANG to be able to follow the requirements of different manufacturing sectors.

In cooperation with the Italian group Eurozappa S.p.A., TANG is a company engaged in the production of spare parts for machines used for tillage: from agricultural to gardening. The range of products is very wide: milling hoes, rotary teeth, blades and mower blades, mulcher hammers, springs and knives for cultivators, discs for saucers and seed drills, soldering irons and plough battens, flanges, gears, transmissions, parts of cardan gears as well as other items made at customer's request.

This success based on tradition and many years of experience has been strengthened and improved by introducing new technologies, investing in human resources, optimal operational organization and securing the necessary funds for work by the management. We strive to create a cultured and fair approach to all our business partners through responsible and fair business.

The policy objectives are as follows:

- increase customer orientation,
- creating partnerships with customers and suppliers,
- steering for constant and continuous improvement and development of processes and products,
- avoiding situations that may result in complaints,
- compliance with legal regulations and requirements of the quality management system,
- meeting employee expectations

The set goals can be achieved only through systematic and permanent progress of all sectors and the participation of all employees in meeting the requirements of the existing quality management system made in accordance with HR EN ISO 9001:2015. Each employee takes responsibility for their work, and the management takes responsibility for promoting activities that have a positive impact on the quality of processes and products and for allocating funds to achieve goals and continuous improvement of the implemented quality management system.

The leadership of TANG d.o.o. will ensure that this policy is communicated, understood and implemented at all levels in the organization.

Nova Gradiška, 15. May 2023.

Dalibor Ptačnik

TANG
tvornica alata d.o.o.
NOVA GRADIŠKA, Potočna 60